

Distributive Operations

N/SVQ Level 1

Distribution, Warehousing and Storage Operations

N/SVQ Level 2 and 3



Distributive Operations

N/SVQ Level 1

Distribution, Warehousing and Storage Operations

N/SVQ Level 2 and 3

Introduction

The primary objective of the Distribution, Warehousing and Storage Operations N/SVQs is to contribute to the development of a skilled workforce as a whole. This can be done where possible by integrating N/SVQs into the organisation's models for development and recognising the competence of their workforce who make up the organisation. This means the supervisors, the shop floor labourers and all those in between.

The N/SVQs are based on national industry standards. They recognise that candidates who have demonstrated their ability to reach the standard have the skill and associated knowledge to work safely and competently at the appropriate level in their chosen area. Those not completing the full qualification can gain a certificate for the units that they have achieved.





EMTA Awards Limited

Distributive Operations

N/SVQ Level 1

Distribution, Warehousing and Storage Operations

N/SVQ Level 2 and 3



Candidates

There are no entry requirements or age restrictions for these qualifications. They are open to any candidate who has the potential to meet the requirements for the qualifications. Guidance on candidate suitability can be found in EAL's Centre Implementation Manual which is available via the EAL website

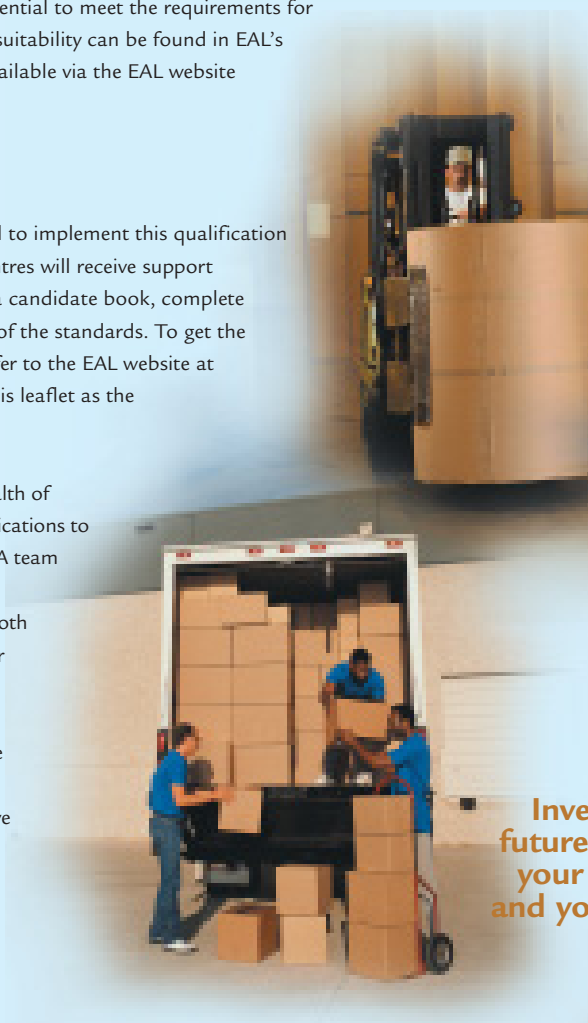
www.eal.org.uk

Support Provided

EAL provides all the documentation needed to implement this qualification for assessment centres and candidates. Centres will receive support material and registered candidates receive a candidate book, complete with assessment routes to record coverage of the standards. To get the best from your EAL qualification, please refer to the EAL website at www.eal.org.uk for the current issue of this leaflet as the contents are subject to change.

As a major awarding body, EAL brings a wealth of experience and expertise in vocational qualifications to assist its customers in achieving their goals. A team of professionally qualified and experienced external verifiers is readily on hand to help both centres and candidates with any problems or queries, ensuring all needs are met.

Commitment to providing industry with the very best qualifications and a quality of service second to none is the prime objective of EAL.



**Invest in the
future... for you,
your company
and your industry**



Benefits of the Qualification

The Distribution, Warehousing and Storage Operations N/SVQs benefit both employers and employees by offering a wide choice of assessment routes to suit the widest possible range of needs.

For employers the qualification can:

- reduce staff turnover, help to recruit people and to motivate them
- increase productivity and help win contracts
- show customers that you have a workforce competent to industry standards
- help reduce accidents as NVQ/SVQs cover health and safety.

For employees the qualification can:

- provide evidence that you can do a particular job or skill
- help with promotion
- gain you a qualification without going back to college or sitting exams
- be completed at a pace to suit you.

Structure of the Qualification

At Level 1 the candidate must complete three mandatory assessment routes plus three optional assessment routes from a choice of six. At Level 2 the candidate must complete three mandatory assessment routes plus five optional assessment routes from Group 1 (Stock Storage and Order Processing), Group 2 (Promoting Products to Customers), Group 3 (Customer Services) or Group 4 (Organisational Effectiveness). At Level 3 the candidate must complete 2 mandatory assessment routes plus six optional assessment routes from Group 1 (Stock Management), Group 2 (Customer Services) or Group 3 (Organisational Effectiveness).



EMTA Awards Limited

For further information please contact
CUSTOMER SERVICES on

Tel: +44 (0)870 240 6889 Fax: +44 (0)870 240 6890

Email: customercare@eal.org.uk

Head Office

14 Upton Road, Watford, Herts WD18 0JT

Tel: +44 (0)1923 652400 Fax: +44 (0)1923 652401

National Administration Department

EAL Administration, Athena House, 112 Station Road, Sidcup, Kent DA15 7BJ

Tel: +44 (0)870 240 6889 Fax: +44 (0)870 240 6890

National Verification Centre

3365 Century Way, Thorpe Park, Leeds LS15 8ZB

Tel: +44 (0)113 260 1188 Fax: +44 (0)113 232 1959

Web Site: www.eal.org.uk

